




## How to Delete Data or Reset Factory Settings on your Apollo Series

The following document is intended to be a troubleshooting guide to help you to delete data, restore / reset factory settings on your Apollo **Series**. Please check all aspects of this before contacting the technical support helpline.



- 1) Please register your Apollo to receive an additional 12 months warranty plus full access to Product Support. You can do this at [www.seaward.co.uk/warranty24](http://www.seaward.co.uk/warranty24) or by completing the form in the "Care and Support" card and returning by post.
- 2) Please ensure your Apollo has the latest firmware installed, to do this please see the following link: [www.seaward.co.uk/apollo-series-firmware](http://www.seaward.co.uk/apollo-series-firmware)

### To delete a single test results on the Apollo Series:

- 1) From the Apollo "Home Screen"  select menu/options, function key "F4" .
- 2) Select "View Data", by selecting number "1" .

**Note:**







*You will require test data to be already stored on the instrument to do this.*

- 3) Select an asset using the arrow keys and function key "F4" .
- 4) Individual test results can be deleted using the function key "F3" , accept this by selecting "Yes" or by pressing the "Y" key when asked if you want to "Item Delete".

**Note:**

*The above process will only delete an individual test result, it will not delete the asset information.*

### To reset factory settings / delete data or clear Bluetooth settings on the Apollo Series:

- 1) Select menu/options, function key "F4", to display the "Test Results Option" .
- 2) In the menu select "Memory" by using the arrow keys or selecting, key number "8"  (Apollo **500** or **600** only).  
or  
In the menu select "Memory" by using the arrow keys or selecting, key number "7"  (Apollo **400** only).
- 3) In the "Memory Usage" page select function key "F4" .
- 4) Using the blue arrow keys the items to be "Set", "Restored" or "Deleted" can be selected using the function key "F3" .
- 5) To proceed with this action select function key "F4" .
- 6) Finally, confirm by selecting "Yes" by pressing the "Y" key when asked if you want to save changes.