

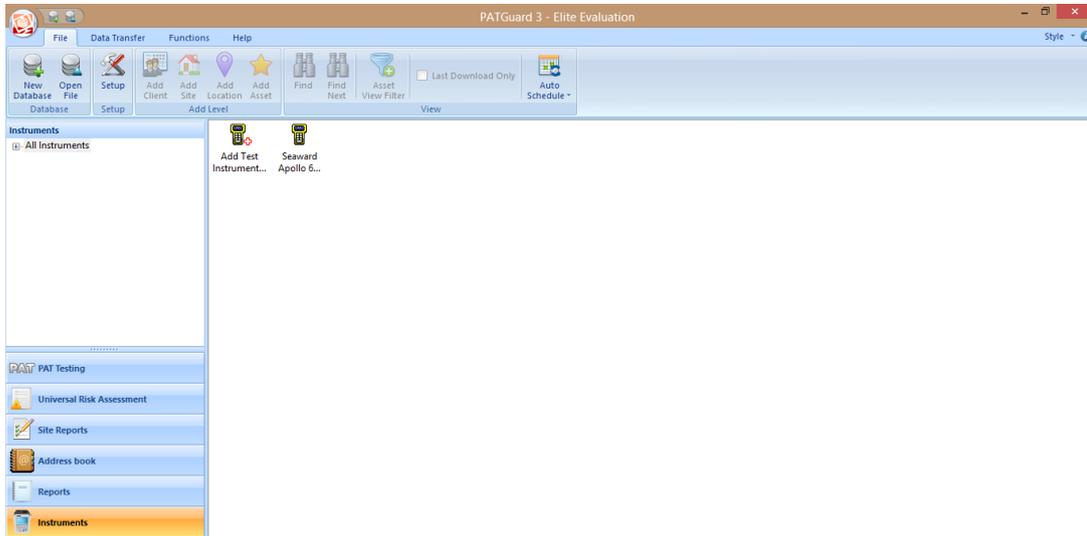
How to Download the Apollo Series into PATGuard 3

The following document is intended to be a troubleshooting guide to ensure you are downloading your Apollo in the correct manner. Please check all aspects of this before contacting the technical support helpline.

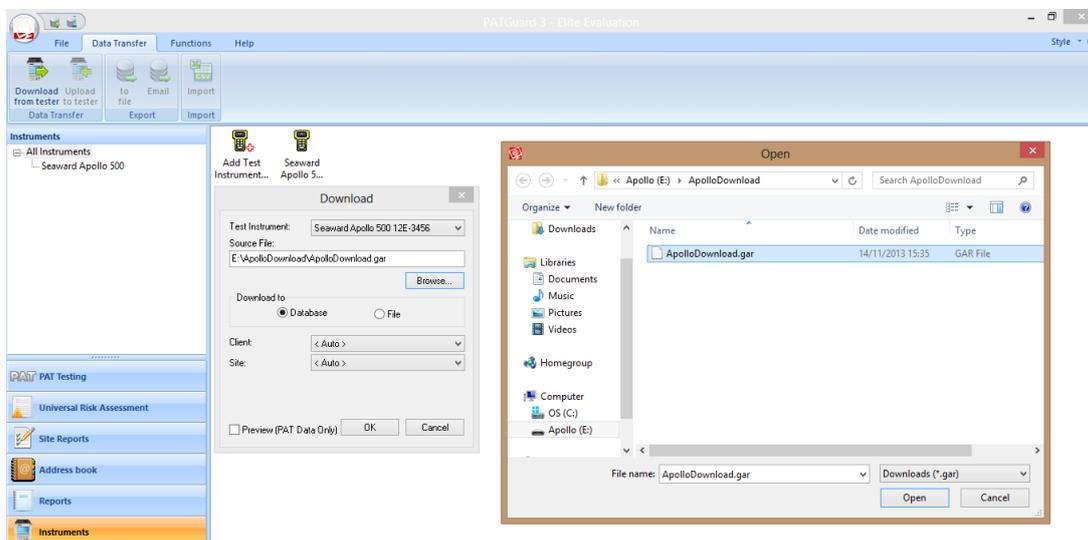
- 1) Please register your Apollo to receive an additional 12 months warranty plus full access to Product Support. You can do this at www.seaward.co.uk/warranty24 or by completing the form in the "Care and Support" card and returning by post.
- 2) Please ensure your Apollo has the latest firmware installed, to do this please see the following link: www.seaward.co.uk/apollo-series-firmware
- 3) On the Apollo "Home Screen"  select menu/options, function key "F4". 
- 4) In the menu select "Download" by using the arrow keys or selecting, key number "5". 
- 5) In the "Download from Apollo" field select "To PATGuard", using the arrow keys to select from the dropdown menu.
- 6) (a) In the "using:-" field select "  USB-PC cable" (for the Apollo **Series**).
or
(b) In the "using:-" field select "  Flash Memory Stick" (Apollo **600** only).
- 7) Add or alter the filename in the "Filename" field.
- 8) (a) Connect the USB lead between the PC and Apollo (for the Apollo **Series**).
or
(b) You will be prompted to "Insert USB memory stick...." any data on this memory stick will be displayed in the bottom box (Apollo **600** only).
- 9) You now have a choice of either downloading all data "F4"  or filtering by selecting "F2".  (Apollo **500** or **600** only).
Note: If filtering the data, select the filters you wish to apply using the arrow keys and press accept "F4".
- 10) The download is complete after the blue bar reaches 100% and either:-
 - (a) the file appears in an additional Apollo drive (for example Apollo E:) that will now appear on your PC. This can be viewed using "Windows Explorer" (for the Apollo **Series**).
 - (b) the file appears on the memory stick, remove the memory stick from the Apollo and transfer it to the PC (Apollo **600** only).
- 11) Open PATGuard 3 on your PC. If you already have a database open you are ready to download, if not, you will need to either open a file (database) or create a new database.

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- 12) In an open PATGuard 3 database select “Instruments” and then “Add a Test Instrument” using the icon – select your instrument name using the dropdown and enter the instrument serial number.



- 13) Select “Data Transfer” and “Download from Tester”, if you receive a message “Error: Unable to detect an available com port”, click to accept.



- 14) Select your instrument from the dropdown box and
- browse for the *.gar file in the Apollo drive. Select “open”, then “OK” and your downloaded data should appear in the PATGuard 3 database (for the Apollo **Series**).
 - browse for the *.gar file on the flash memory stick. Select “open”, then “OK” and your downloaded data should appear in the PATGuard 3 database (Apollo **600** only).