

Dear Customer,

**Test & Tag printer upgrade:**

As part of our ongoing product development and improvement programme, Seawards in conjunction with Kroy (Europe) Ltd are offering a free upgrade to your K3100PC printer.

The upgrade which will be carried out at Kroy in Reading, consists of a new drive roller assembly and firmware installation. This, coupled with the release of a new label supply tape dramatically increases the print quality and printer performance.

Once the upgrade has been carried out the printer will be relabelled and designated a K3110PC printer.

Should you wish to avail yourself of this upgrade please send your K3100 printer back to Kroy Europe Ltd using the pre-paid label below.

**Important:**

Please ensure that your contact details and printer serial number (s) are included along with the printer(s) being returned and are packed in a suitable shipping box (preferably the original packaging) to avoid damage. Please fix the label securely to the packaging.

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Business Reply  
Licence Number  
RRYL-XEYU-HUSX



Kroy Europe Ltd  
Unit 2  
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Reading  
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